

Patient Handbook

Madison



*Your life is here.
So is your cancer care.*



NORTON
CANCER INSTITUTE



Emily Spitler, R.N., MSN
Director of Oncology
Norton Cancer Institute - Madison

Thank you for choosing Norton Cancer Institute at Norton King's Daughters' Health in Madison. It is a privilege for us to share this journey with you.

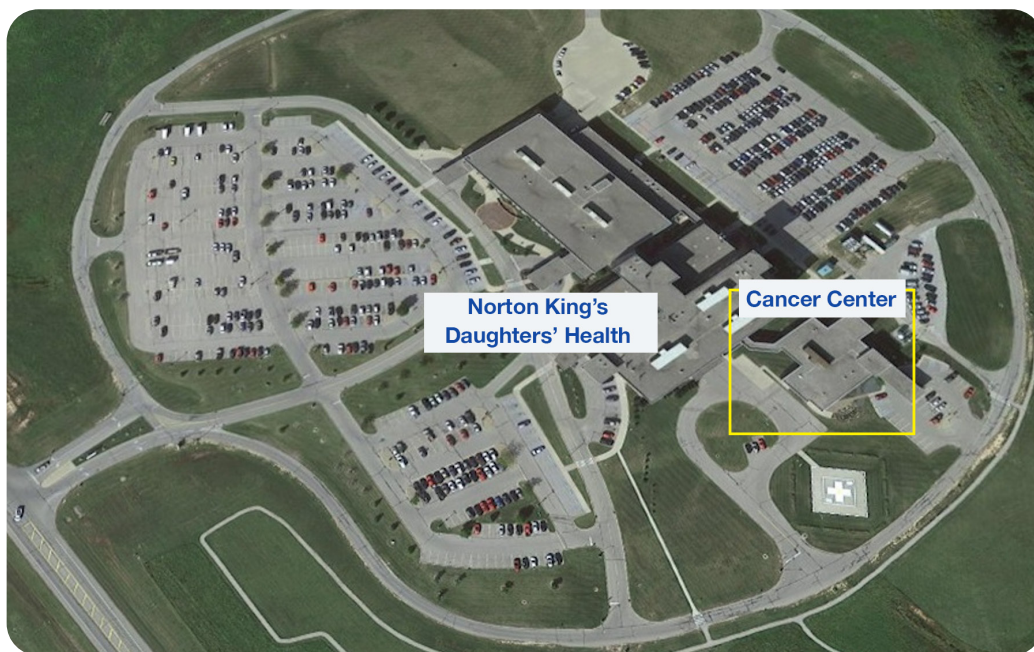
A cancer diagnosis can be scary. It can also take an emotional and physical toll on you and your family. We promise to be with you every step of the way. Our team of nurses, providers and support staff have the same goal: to provide you with high-quality cancer care close to home.

As part of Norton Cancer Institute, our patients have access to clinical trials and additional cancer specialists within the Norton Healthcare team.

Norton Cancer Institute - Madison is fully accredited by the American College of Surgeons Commission on Cancer. This accreditation means we integrate data-driven performance measures to ensure that all of our patients receive quality care.

Please let us know if you have questions. We want you to feel comfortable and informed about your care.

Location and parking



Norton Cancer Institute - Madison is located on the east side of the hospital's main campus at 1373 E. State Road 62, Madison, Indiana. Parking is available in front of the cancer center entrance.

Need assistance?

If you need assistance entering the facility, a member of our team will bring a wheelchair to your car. Call **(812) 801-0603** once you arrive.



When entering the main campus off of E. State Road 62, turn right and follow the primary road until you see the cancer center entrance on your left.

Patients may be dropped off under the protective awning during inclement weather or anytime it is more comfortable. Wheelchairs are available for patients who need assistance.

Hours and contact information

Norton Cancer Institute - Madison is open Monday through Friday from 7:30 a.m. to 4 p.m.

We are closed on weekends and holidays. Note: If a holiday falls on a weekend (e.g. Christmas Day), the cancer center may be closed on an alternate day. Staff members will provide you with any updates, but please let us know if you have questions.

After hours care

Physicians and providers are not available after hours. Patients experiencing a medical emergency should dial **911** or go to the nearest emergency room. Please do not leave an urgent/emergent message on the answering machine. We will not receive the message until the next business day.

HOURS
Monday - Friday
7:30 a.m. - 4 p.m.

**Closed on
weekends and holidays**

PHONE
(812) 801-0603

FAX
(812) 801-0589

Inspired and accredited

Norton Cancer Institute - Madison opened in 2015, featuring inspiring technology, inspiring spaces and a seal of approval from the American College of Surgeons Commission on Cancer.

A light-enhancing entrance provides a welcome space for patients, guests and visitors. Comfortable seating is available to watch television, read, or even work on a puzzle. We also offer a refreshment station for guests.

Our goal is to provide exceptional care and service to every patient, every day.



A QUALITY PROGRAM
of the AMERICAN COLLEGE
OF SURGEONS



Providers



Basil Altoos, M.D.
Radiation Oncology

Dr. Basil Altoos is a graduate of the University of Colorado School of Medicine and is a member of the American College of Radiation Oncology.



Shawn Glisson, M.D.
Medical Oncology/Hematology

Dr. Shawn Glisson is a graduate of the University of Louisville School of Medicine and is certified by the American Board of Internal Medicine.



Ajay Kandra, M.D.
Medical Oncology/Hematology

Dr. Ajay Kandra is a graduate of the NTR University of Health Sciences and is certified by the American Board of Internal Medicine.



Parag Sevak, M.D.
Radiation Oncology

Dr. Parag Sevak is a graduate of the University of Texas School of Medicine and is a member of the American Society of Radiation Oncology.



Andrea Casey, APRN, AOCNP
Medical Oncology Nurse Practitioner

Andrea Casey, APRN received her master's degree from Spalding University and is a member of the Oncology Nursing Society.

Medical oncology - infusion bays

If your treatment includes chemotherapy or immunotherapy, you will receive infusions in one of our beautiful infusion bays or in a comfortable private room. The cancer center features seven infusion chairs and two private rooms.

Our infusion nurses have a wealth of experience and all are certified in chemotherapy and immunotherapy administration. The length of your infusion depends upon your specific treatment. Before treatment, you will receive one-on-one education with a certified nurse. This is a great opportunity to ask questions.

Support person welcome

You may have a support person with you during the infusion process. We welcome and encourage you to invite a spouse, family member or friend. Support persons must be at least 18 years of age.



Heated chairs

Our infusion chairs offer several comforting options. Chairs recline and most of them are heated, which can be very soothing during the treatment process.

Calming views

Infusion chairs can be turned in any direction, allowing you to watch television, read a book or magazine, take a nap, or just look outside at the calm surroundings.

Radiation therapy

A variety of radiation therapy services are available at Norton Cancer Institute - Madison. In fact, we feature one of the most advanced, state-of-the-art linear accelerators in the region.

Precision matters during radiation treatments, allowing physicians and trained radiation therapists to deliver highly targeted radiation designed to destroy cancer cells or keep them from growing and dividing. Targeted therapies allow our team to deliver higher doses of radiation therapy while also protecting healthy tissue, which reduces unwanted side effects.

Your oncology provider will determine whether radiation therapy is appropriate for your care. If your care plan involves radiation treatments, rest assured that our team will answer all of your questions and guide you through every step of the process.

We're here to help

If you have questions at any time, please ask us. We are here to help.



Listen to tunes

Thanks to generous donors and sponsors, we have the ability to play your favorite music during radiation therapy treatments. Many of our patients find this relaxing.

If you would like to listen to your favorite music, please talk with our therapists during your planning process.

We are grateful for the kindness and generosity of our community, which supports cancer services here in Madison.

Learn more:

KDHMadison.org/Giving
(812) 801-0555

Support services

Financial advocate

Navigating cancer treatments can be difficult. Most treatments involve working with insurance companies in advance. Our financial advocate takes care of this process and works with you and your family to answer questions. We want you to be a partner in your care.

Financial advocate: (812) 801-8974

Convenient medications

Thanks to generous donors, we have a fund to help you purchase convenience medications - at little or no cost. Typically, these medications help with side effects. Please let one of our team members know if we can assist you.

Massage therapy

We are fortunate to offer massage therapy sessions throughout the treatment process. A licensed massage therapist is on-site several days a week to provide light-touch massage. Massages are available at no charge, thanks to the support of our community.

Snacks and refreshments

We are able to offer patients and family members a variety of snacks and refreshments during the treatment process. We can also order a meal from the hospital cafeteria during breakfast and lunch hours. Generous donations make this possible.



LIVE EVERY MOMENT
LAUGH EVERYDAY
LOVE BEYOND WORDS



1373 E. State Road 62 | Madison, Indiana | (812) 801-0603 | KDHPMadison.org/Cancer